



The Wireless Broadband Network

RMA FORM

Date:		RMA Number:	
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Customer Name		Address	
Phone Number	Fax Number		
Email Address			

Invoice #	Purchase Date	Serial #	MAC Address	Qty.	Description of Problem

BBX Tech Name:	Comments:
Testing Date:	

Reason for Returning (choose only one):

- 1. Not the Item Ordered
- 2. Defective Upon Arrival
- 3. Warranty Repair
- 4. Other (Please Specify) _____

Additional Comments: _____

RMA No. is approved for a period of 14 days only

Complete information must be filled out to avoid delays in processing. By submitting this form you agree to all applicable terms and conditions. You must call, email, or fax this document before mailing your return your product.

PLEASE SEND ALL RETURNS WITH THE RMA NUMBER CLEARLY MARKED ON THE OUTSIDE OF THE BOX OR THE PACKAGE WILL BE REFUSED AND RETURNED TO THE SENDER.

*All items returning for sales credit or exchange may be subject to at least 20% restocking fee.